



Platinum Electrical Ltd

Platinum Street Lighting Solutions
Unit 10 Ecclesbourne Park, Clover Nook Road
Cotes Park
Alfreton DE55 4RF

Policy 43
Telephone: 01773 689304

POLICY · SECTION 43 · VERSION 1.0

Website Privacy Policy

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Platinum Street Lighting Solutions

Effective date: 12 August 2026

Platinum Street Lighting Solutions (a trading name of Platinum Electrical Ltd) (“we”, “us”, or “our”) is committed to protecting and respecting your privacy. This Privacy Policy explains how we collect, use, and safeguard personal data when you visit our website <https://www.platinumstreetlighting.co.uk/> or contact us with enquiries.

1. Who we are

Platinum Electrical Ltd (trading as Platinum Street Lighting Solutions) acts as the data controller for personal data collected through this website.

- **Registered office:** Unit 10 Ecclesbourne Park Industrial Estate, Clover Nook Road, Cotes Park, Alfreton, Derbyshire, DE55 4RF
- **Company registration number:** 05608834
- **ICO registration number:** ZA417099
- **Data protection contact:** Kirsty Bolderson
- **Email:** kirsty@platinumstreetlighting.co.uk
- **Telephone:** 01773 689304

2. Information we collect

We collect personal information that you voluntarily provide to us when using our website services or getting in touch:

- **Contact and enquiry data:** name, business name, email address, phone number, location, and details regarding your project or inquiry submitted via contact forms, quote request forms, or email links.
- **Technical and usage data:** IP address, browser type, device information, operating system, and details about how you navigate our site (collected automatically via standard website cookies and logs).

3. How we use your data

We use the personal information collected via our website for the following purposes:

- **Responding to inquiries:** to answer your questions, process quote requests, and provide information regarding our street lighting, electrical, and civil engineering services.
- **Contract fulfilment:** to take necessary steps prior to entering into a contract or fulfilling service agreements.
- **Website operation and security:** to maintain, secure, and improve our website performance and user experience.
- **Legal compliance:** to meet our statutory and regulatory obligations under UK law.

4. Legal basis for processing

We process your personal data under the following legal bases:

- **Legitimate interests:** to respond to commercial inquiries, market our business services, and manage site operations.
- **Contractual necessity:** where processing is required to prepare a formal quote or contract for service delivery.
- **Legal obligation:** where required to comply with UK statutory obligations.

5. Sharing your personal information

We do not sell, rent, or trade your personal data to third parties for marketing purposes. We may share relevant data with trusted third-party service providers (data processors) strictly to support our business operations, including website hosting and maintenance providers and secure cloud storage and IT support services.

All data processors are contractually obligated to handle your information securely and in accordance with UK data protection laws.

6. International data transfers

If any of our technology service providers host or process data outside the United Kingdom (for example cloud storage servers), we ensure appropriate legal safeguards — such as standard contractual clauses or recognised adequacy agreements — are in place to maintain the same level of protection required by UK GDPR.

7. How long we keep your data

We only retain personal data collected via the website for as long as necessary to fulfil the purposes for which it was collected, including satisfying any legal, accounting, or reporting obligations. General contact and quote inquiries that do not result in a contract are routinely archived or deleted within 24 months.

8. Cookies

Our website uses cookies and similar tracking technologies to ensure the site functions correctly and to monitor user traffic patterns. You can adjust your browser settings

to decline or clear cookies at any time; however, some site features may not function as intended.

9. Your rights under UK GDPR

Under UK data protection laws, you have rights regarding your personal data, including the right to:

- **Access:** request a copy of the personal information we hold about you.
- **Correction:** request that we update or rectify any inaccurate data.
- **Erasure:** request that we delete your personal data under certain conditions.
- **Restriction or objection:** object to or restrict the processing of your data in specific circumstances.

To exercise any of these rights, contact us at
project.assistant@platinumstreetlighting.co.uk.

10. Complaints

If you have concerns about how we handle your personal data, please contact us directly so we can resolve the issue. You also have the right to lodge a complaint with the UK supervisory authority:

Information Commissioner's Office (ICO)

Website: <https://ico.org.uk/>

Telephone: 0303 123 1113

DOCUMENT CONTROL

Version	1.0	Date	8 September 2026
Approved by	Paul Bolderson		
Job title	Designer		

SIGNATURE

